

RURAL WATER DISTRICT NO. 4
Douglas County, Kansas

POLICY NO. 8

TITLE: Water Charge Exceptions

Rationale:

The Board of Directors believes that it is in the best interest of the members, in a limited number of situations, to make exceptions to current water use rates. Exceptions will be considered for any member who experiences one or more of these situations.

Policy:

1. Line Breaks: When a member experiences a line break on the member's side of the meter, which results in an unusually large water usage, the charge for the month in which the break existed will be determined by adding the average amount charged for water usage for the previous three (3) months plus one-half of the existing rate per 1000 gallons for all water used over and above the three (3) month average providing:
 - The break in the line can be verified;
 - There is no more than one break in any one calendar year.

2. Unusual and extenuating circumstances: When a member is faced with an unusual, unforeseen, and extenuating circumstance they can appeal to the Board of Directors for consideration of an exception to the existing water charges. Requests for exceptions must be in writing and the member must be willing to meet with the Board should the Board deem it necessary.

Approved: Summer 1999

Amended: